



# Tri-Counties Regional Center

## PURCHASE OF SERVICES EXPENDITURE DATA

*For Fiscal Year 2015-2016*



# Who Are We?

- TCRC is one of 21 regional centers in CA
- We serve 13,600+ individuals with developmental disabilities in Ventura, Santa Barbara and San Luis Obispo counties
- Our Purchase of Services (POS) funding in Fiscal Year 2015-16 was about \$231 million
- We have 211 service coordinators (54% are bilingual Spanish)

# Why Are We Presenting This Information?

- The Lanterman Act requires (Sections 4519.5 & 4519.6 of the Welfare and Institutions Code)
  - All regional centers to report data on purchase of service (POS) authorizations, utilization, and expenditures
  - Data categorized by several indicators including age, race, language, diagnosis and residence type
  - Compile data related to insurance related expenditures
- Required to hold at least one public meeting to share and discuss information about the data

# What to Know About the Data

- Represents expenditures TCRC made for services to individuals during Fiscal Year (FY) 2015-16
- Data was provided by DDS as of December 31, 2016
- TCRC may still make payments for services provided during FY 2015-16 until March 2018
- All regional centers use same report format
- These reports are posted on TCRC's website

# Let's look at who we serve

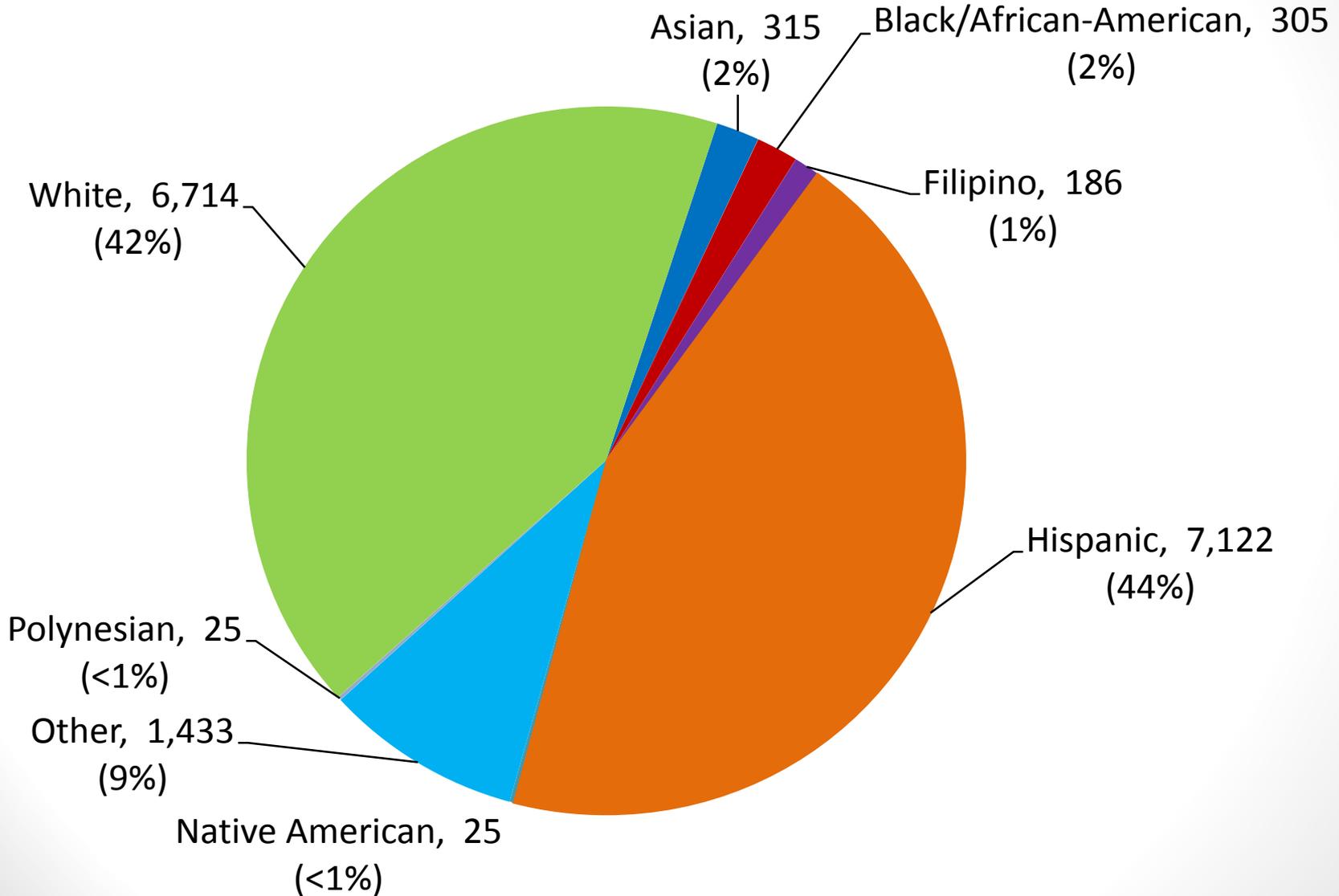


# *Ethnicity*



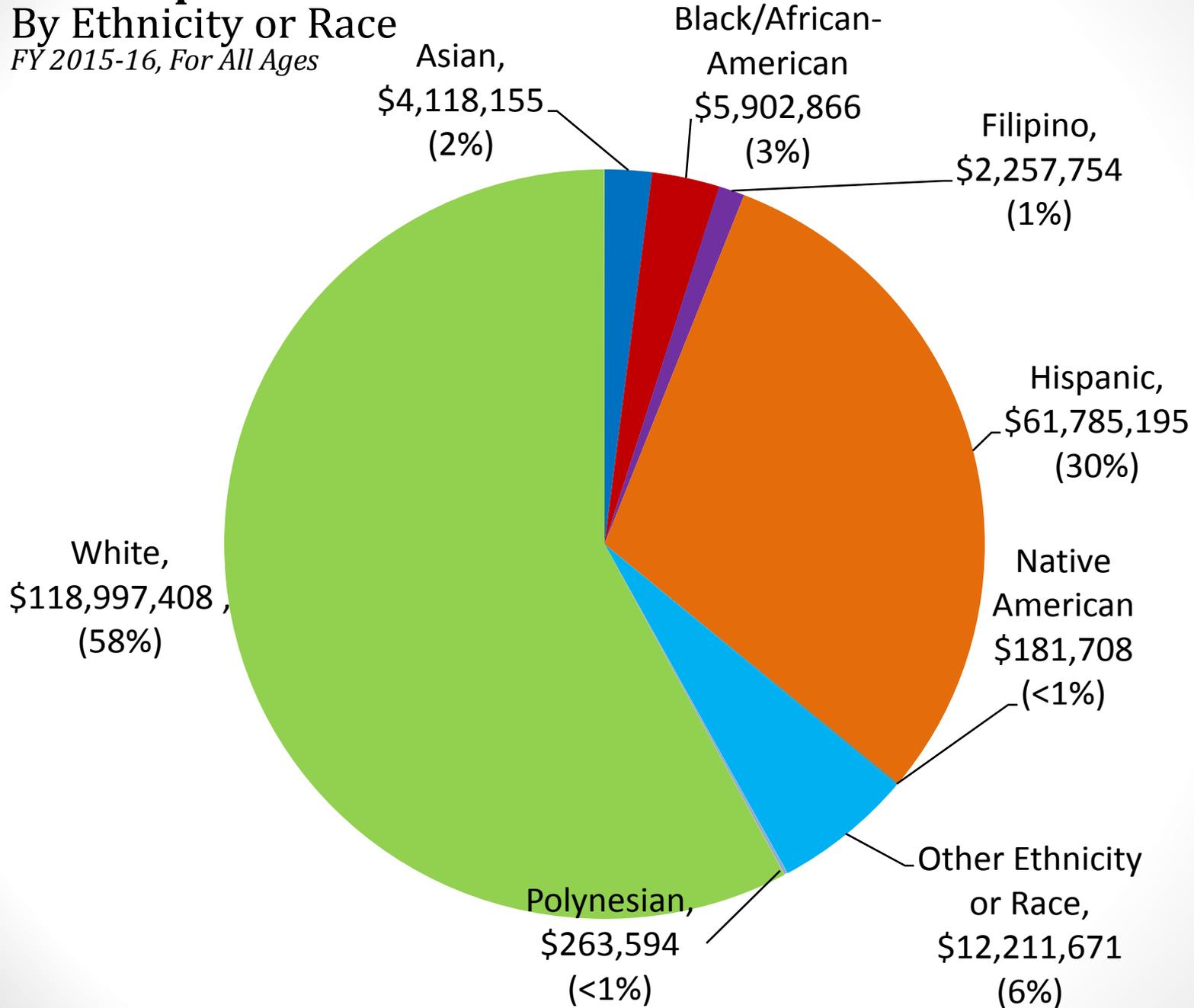
# Total Individuals Served By Ethnicity or Race

*FY 2015-16, For All Ages*



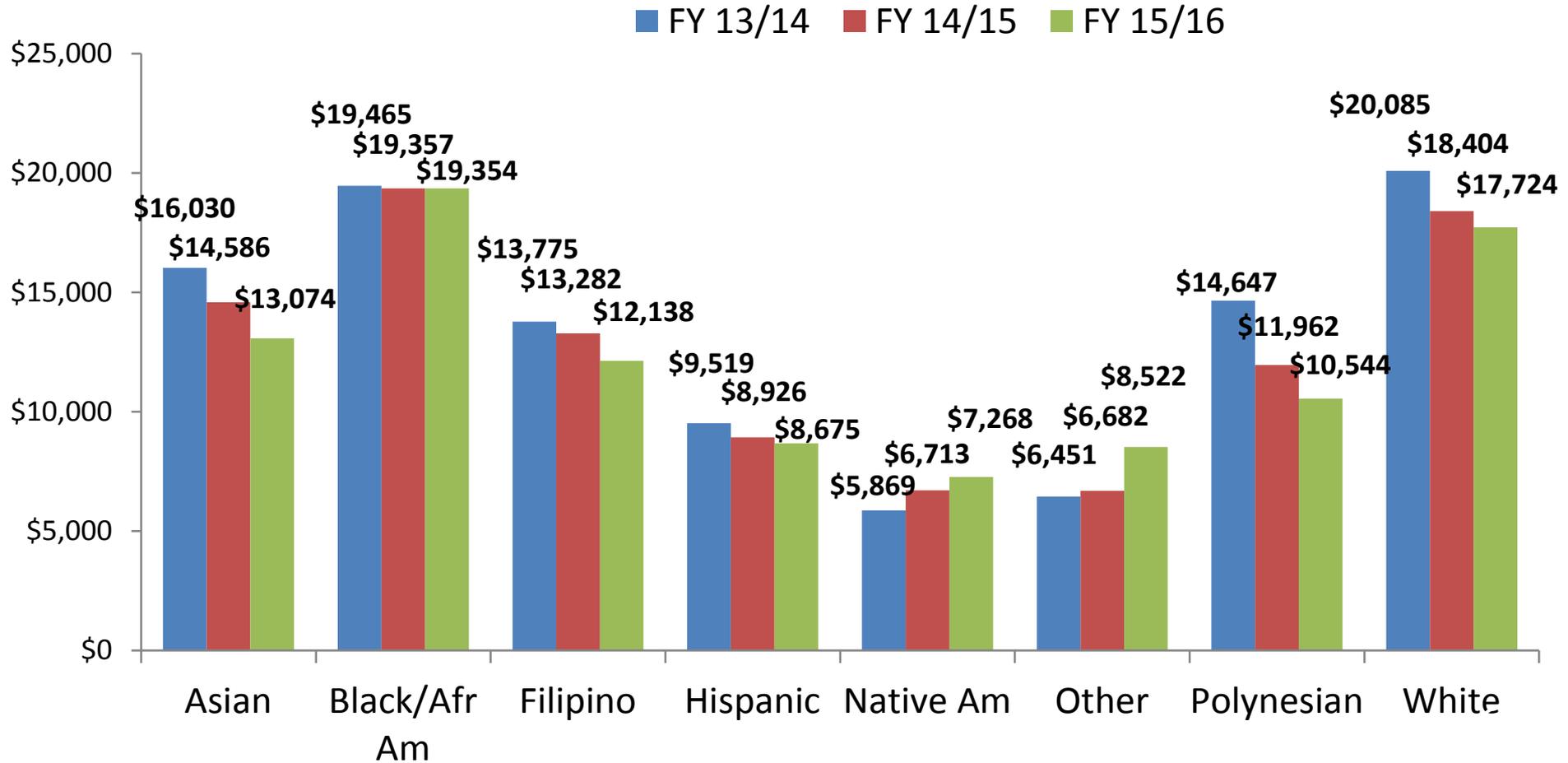
# Total Expenditures By Ethnicity or Race

*FY 2015-16, For All Ages*



# Per Capita Expenditures By Ethnicity or Race

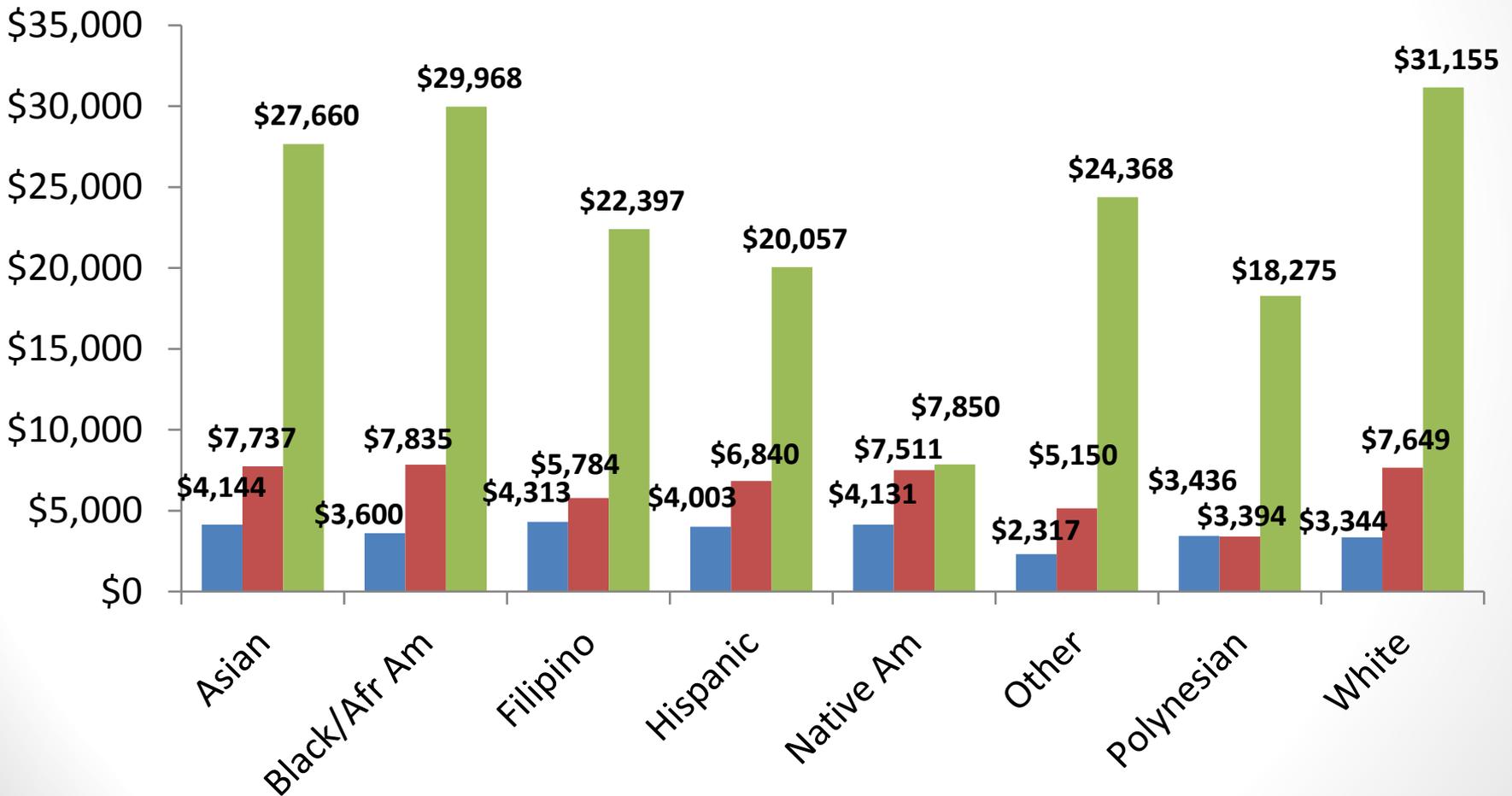
*FY 2015-16, 2014-15, and 2013-14, For all ages*



# Per Capita Expenditures By Ethnicity or Race FY15/16

*By Age Category*

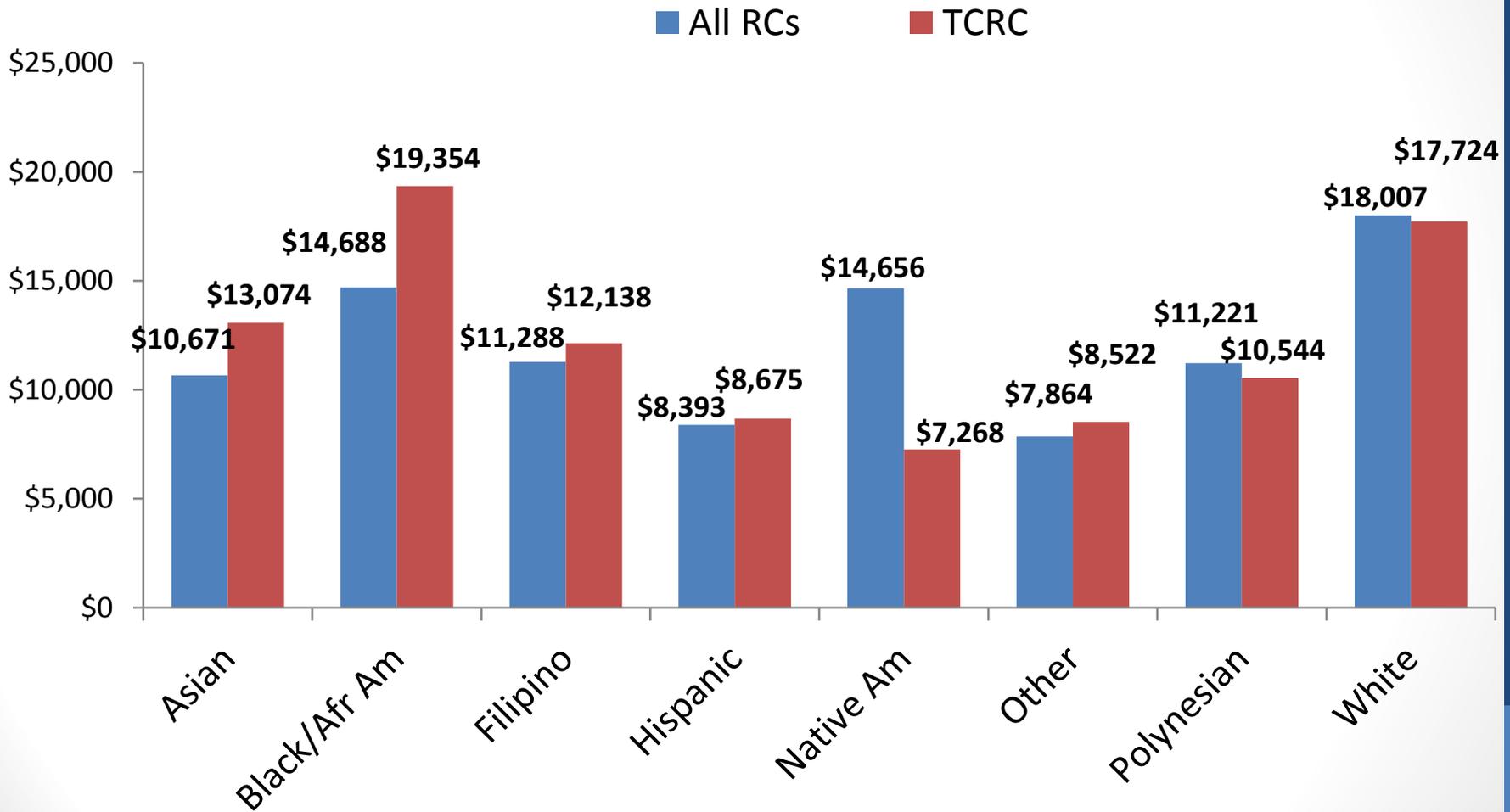
■ Birth thru 2 Yrs   ■ 3 thru 21 Yrs   ■ 22 Yrs +



# Per Capita Expenditures

## By Ethnicity or Race – TCRC Compared to All Regional Centers

*FY 2015-16 , For all ages*

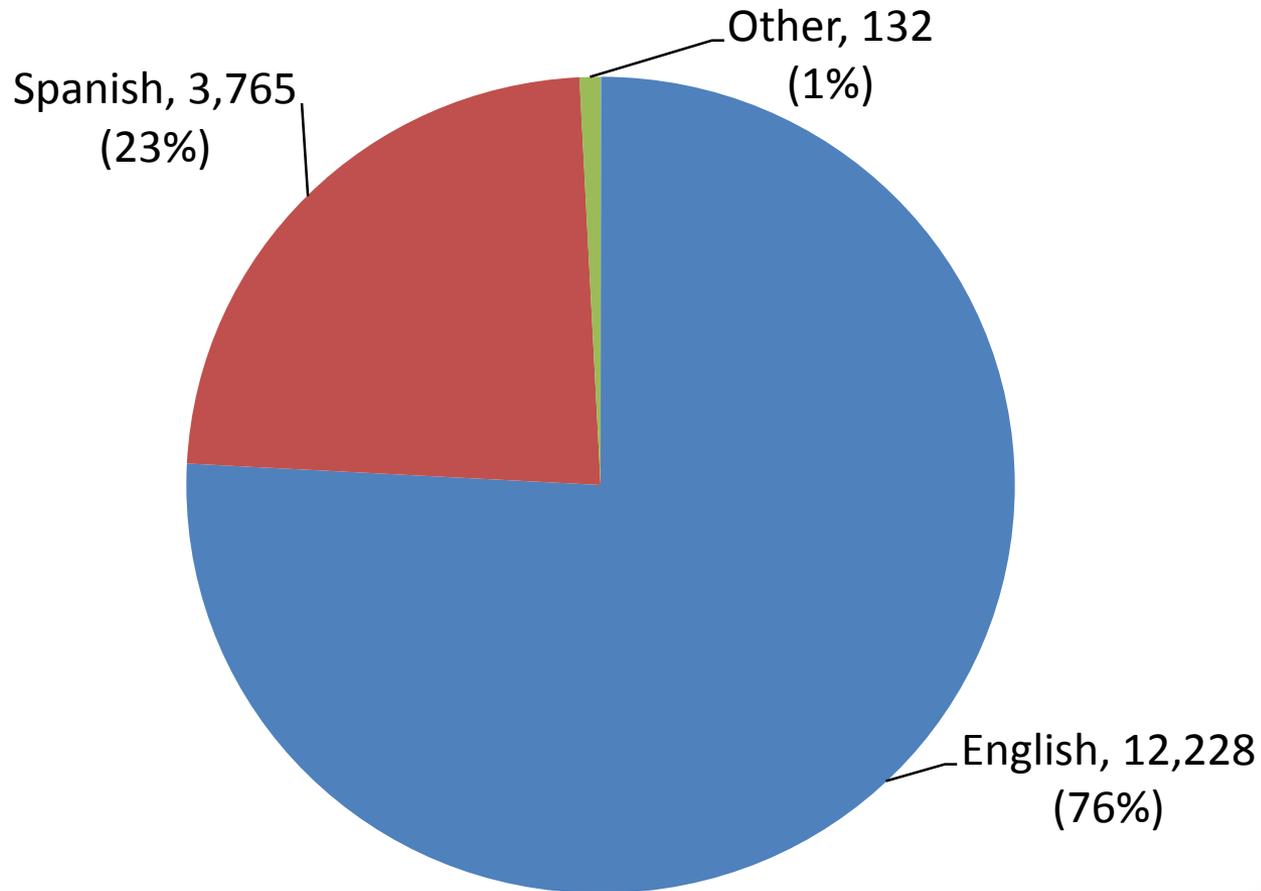


# *Primary Language*



# Persons Eligible for Services By Primary Language

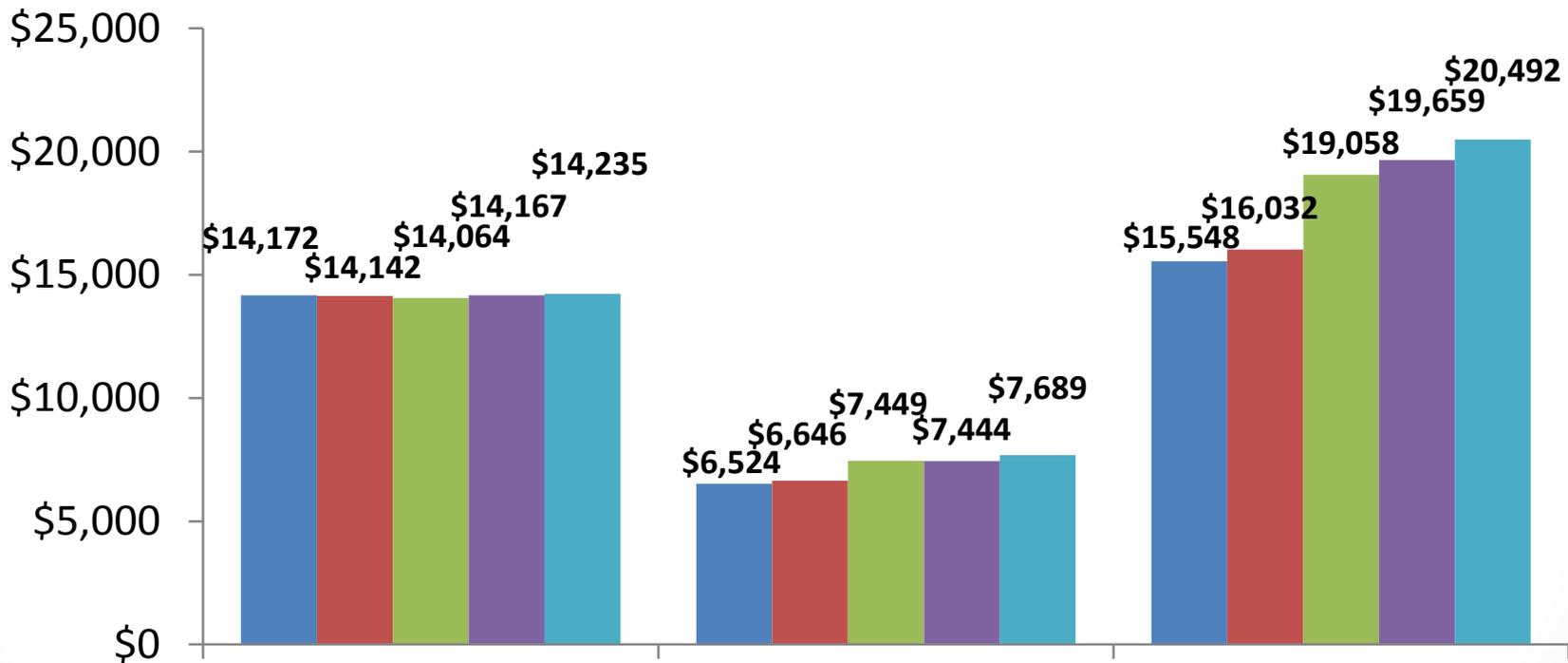
*FY 2015-16, For all ages*



# Per Capita Expenditures By Primary Language

*FY 2015-16, 2014-15, 2013-14, FY 2012-13 and FY 2011-12 , For all ages*

■ FY 11/12 ■ FY 12/13 ■ FY 13/14 ■ FY 14/15 ■ FY 15/16



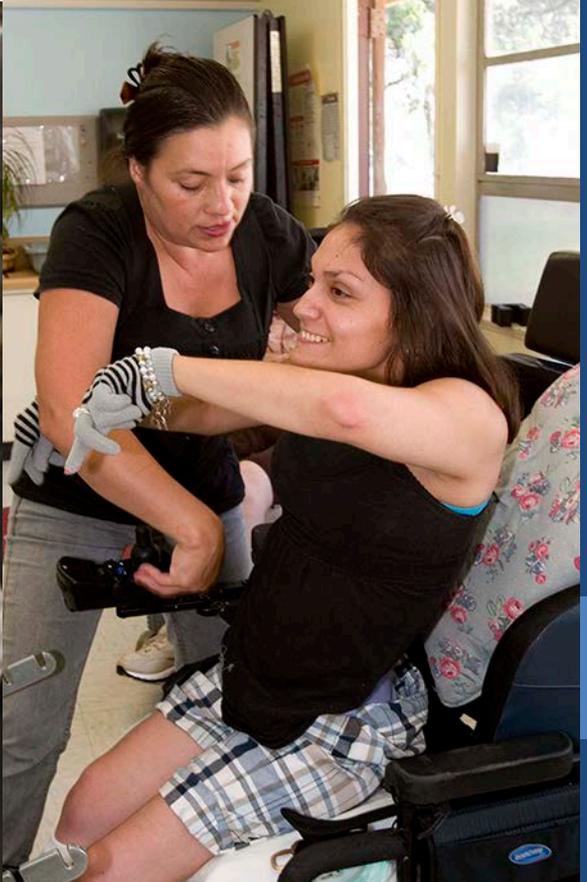
FY 15/16  
Count

English  
12,228

Spanish  
3,765

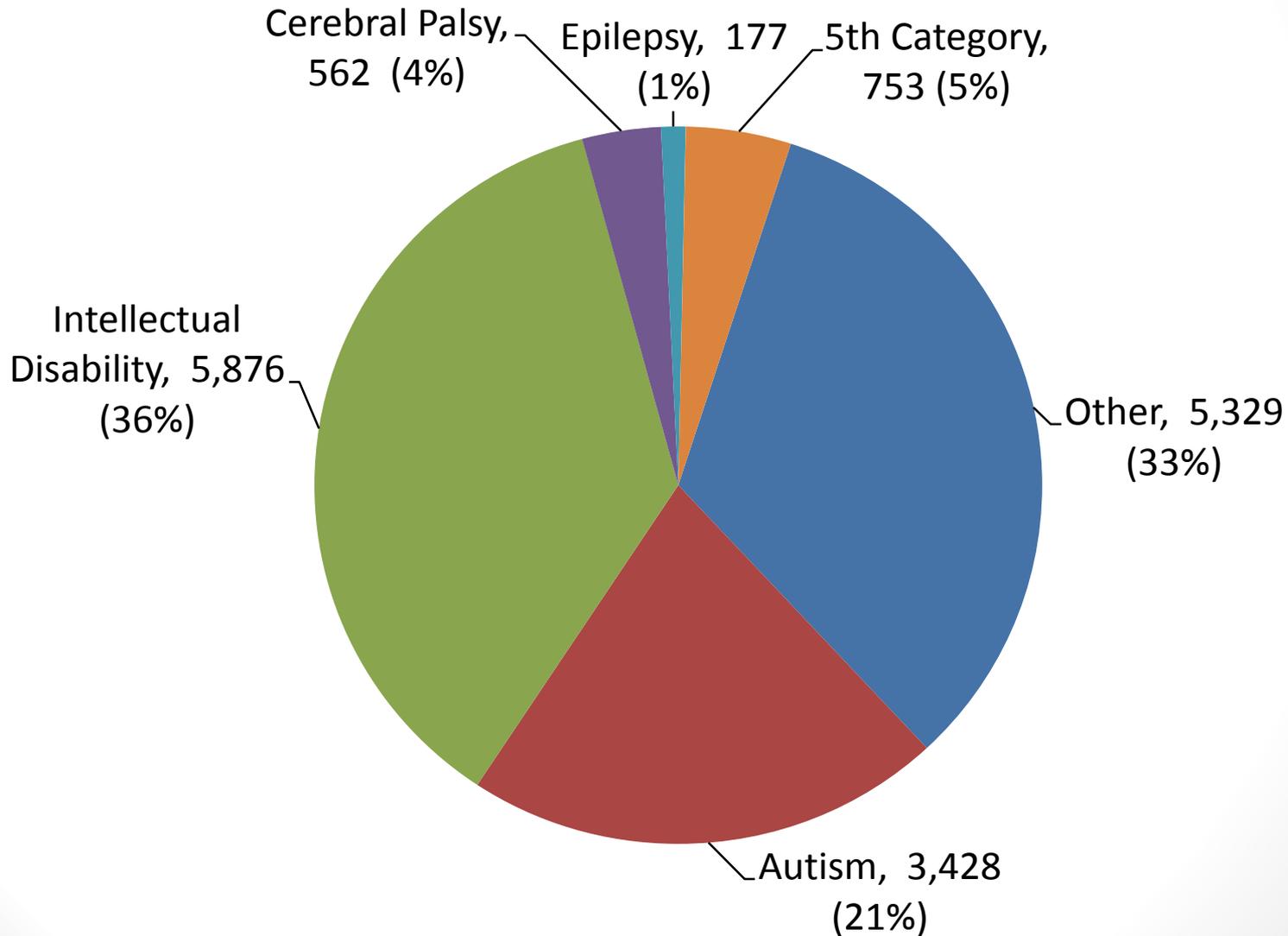
Other  
132

# *Diagnosis*



# Total Individuals Served By Diagnosis – Legislative Report

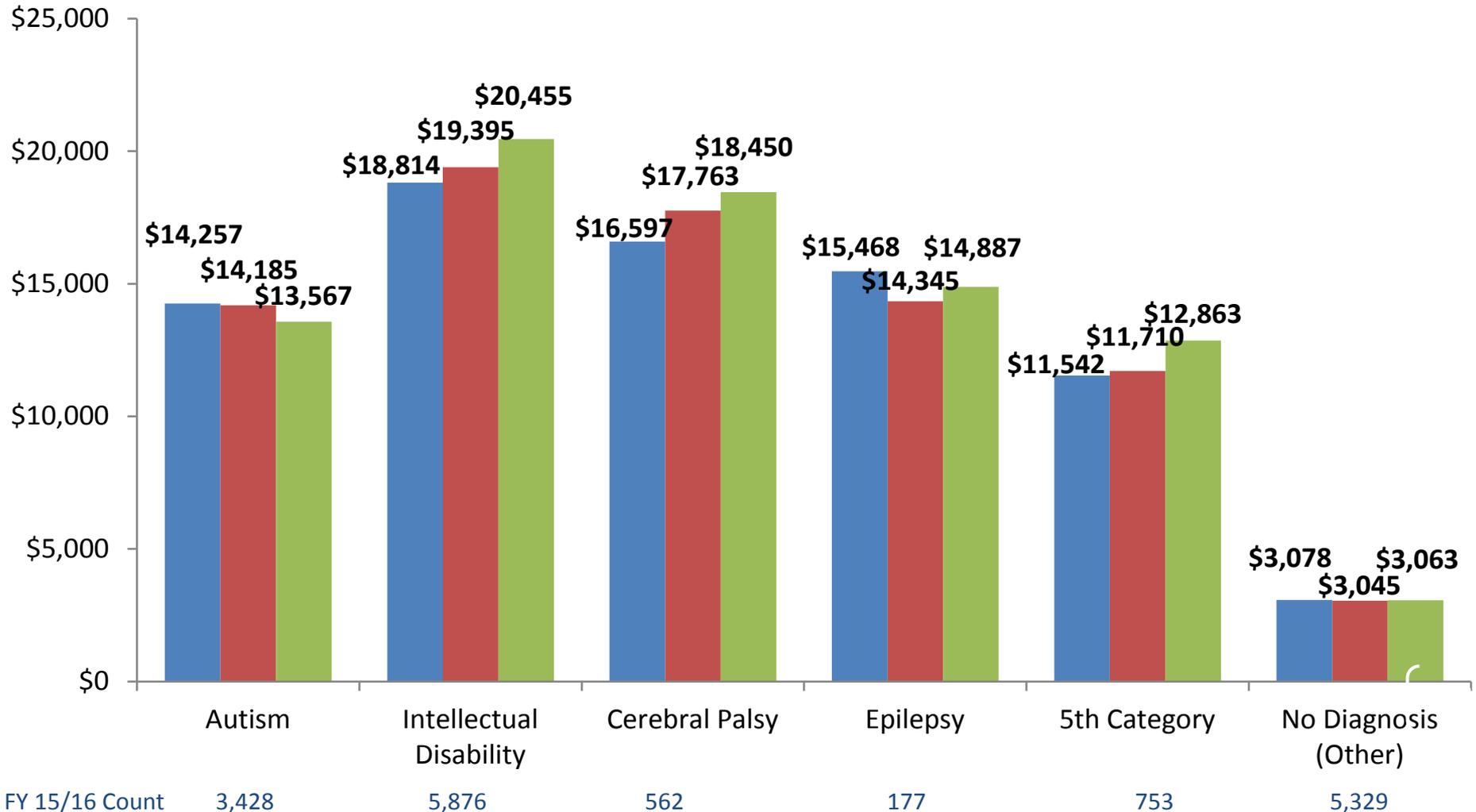
*FY 2015-16, For all ages*



# Per Capita Expenditures By Diagnosis– Legislative Report

*FY 2015-16, 2014-15, and 2013-14, For all ages*

■ FY 13/14 ■ FY 14/15 ■ FY 15/16

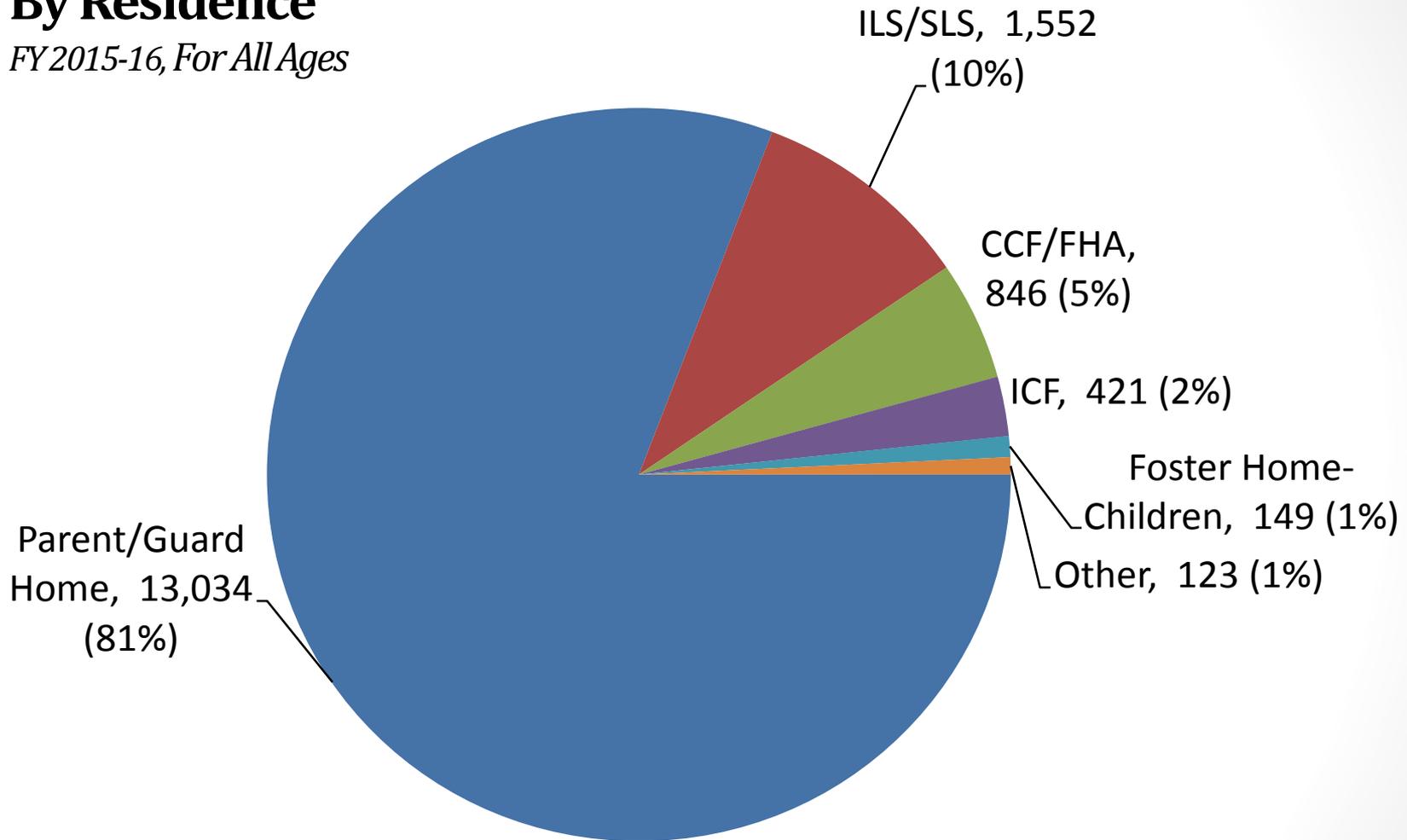


# Where do people live?



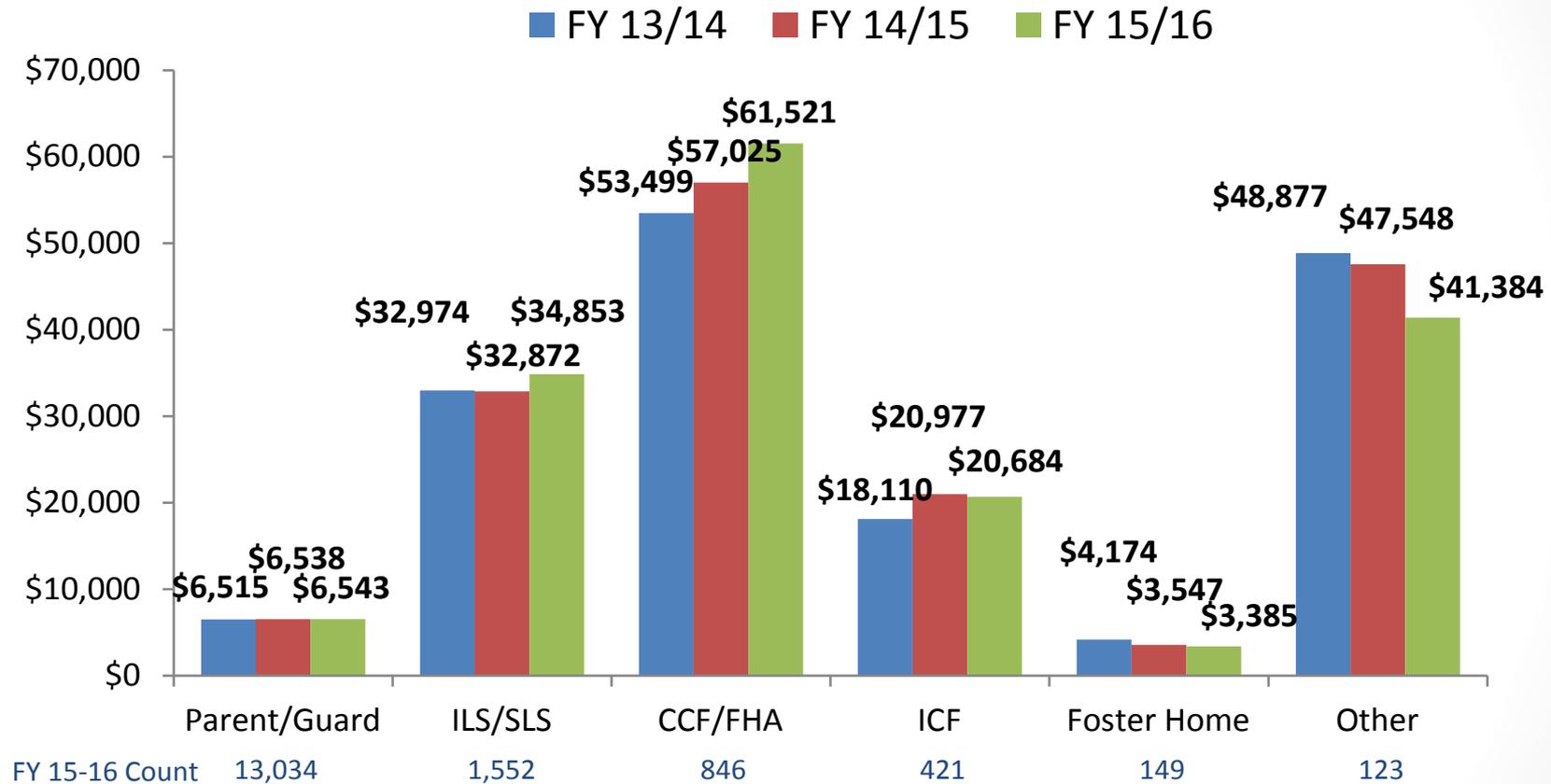
# Total Persons By Residence

*FY 2015-16, For All Ages*



# Per Capita Expenditures By Residence

*FY 2015-16, 2014-15, and 2013-14, For all ages*



# Considerations

- POS spending variances exist
- Expenditure data do not answer questions why variances exist
- We do not know why variances exist without looking at additional information
- We do not know if the variances indicate disparity
- POS spending variances do not mean that people's needs aren't being met
- People's needs are different and identified through the person centered IPP process which honors personal choice

# Our Commitments

*To ensure equal opportunity to access services*

*Person centered thinking practices*

- Person centered in all we do
- TCRC is committed to a person centered planning process for individualized services
- TCRC is committed to meeting the needs of those it serves regardless of age, ethnicity, language, diagnosis or residence by refining our person centered practices to ensure cultural relevance

# Our Commitments *(continued)*

- Linguistic and Cultural competence training for the Board and posting the training on TCRC's website.
- Cultural competence training provided to all staff.
- 54%+ of service coordinators are Spanish bilingual.
- Cultural competence is part of performance development for TCRC staff.
- Contractual requirement for service providers to have staff that speak the language for people they support.
- Family Resource Centers in all TCRC office areas offer a variety of Spanish language support & resources.

# Our Commitments *(continued)*

- TCRC has hired a Bilingual/Bicultural Multicultural Specialist
- TCRC is partnering with Family Resource Centers and Promotores Network in each county for the Promotora Project
  - Identify barriers to equitable access to services and supports
  - Develop recommendations to help reduce variances in service expenditures
  - Increase awareness about role of culture in understanding and meeting the needs of individuals and their families

# Our Commitments *(continued)*

Persons and families receive culturally and linguistically competent information about the IPP and IFSP

- Translation of print materials
- Language convertible website
- Funding of translator services
- Family support groups in Spanish
- Bilingual/bicultural Benefits Specialist focuses on Spanish speaking families
- TCRC gathers feedback in an annual satisfaction survey which shows that we are providing information that is ethnically relevant to cultural value systems

# Next Steps

- More information and research is needed
- Systemwide study will be funded by DDS and conducted by ARCA to determine:
  - Why the variances exist
  - If the variances indicate disparity
  - What informed actions need to be taken
- Continue to evaluate our PCT processes to improve services

**QUESTIONS AND COMMENTS**

**Followed by Discussion Session**